

Robbins Instruments Warranty Instructions

Time Period

ELECTRICAL EQUIPMENT - These products are under warranty for a period of **TWO YEARS** from the date of original installation by the purchaser.

DERMATOME - The dermatome itself is covered under a **ONE YEAR** warranty from the date of original installation.

IN HOUSE OR FACTORY REPAIR - Repairs made under warranty will be honored until the completion of the original product warranty period. Out of warranty items will be repaired with factory replacement parts covered by our **90 DAY** warranty.

SHIPPING & HANDLING CHARGES - These are not covered in the warranty.

Product Warranty

We Warrant this product to be free from defects in material and workmanship in its original condition, with the following qualifications:

- The product will be used under the conditions for which it has been intended and in a manner for which it has been designed.
- The product will be operated in a manner for which it was intended and in the proper environmental conditions.
- The customer must maintain the product as specified in the individual product instructions.

Electrical and mechanical equipment and accessory devices which are mishandled, used incorrectly, or used for a purpose other than that for which they were designed and intended will void warranty coverage.

Warranty Claims

Should your product require service attention within the warranty period, we will elect to make the necessary repair or replacement, at no charge, providing the product is delivered prepaid to the proper address. You must, however, contact the dealer, supply house, or manufacturer to receive an authorization number to clearly mark on shipping box.

It is recommended that returns be adequately insured against carrier loss or damage.

Any and all claims should describe the specific problem for accurate analysis and evaluation, the date of filing warranty card and supply house or dealer name.

No product replacement is allowed without prior authorization.

Warranty Registration

In order to validate your warranty, this information must be filled out completely and mailed within 10 days of purchase/installation.

PLEASE PRINT OR TYPE

NAME _____

ADDRESS _____

CITY _____

STATE _____ POSTAL CODE _____

COUNTRY _____

TELEPHONE # _____ FAX # _____

E-MAIL _____

PRODUCT _____ SERIAL NUMBER _____

PURCHASE DATE _____ INSTALLATION DATE _____

DEALER OR SUPPLY HOUSE NAME AND ADDRESS _____

COMPLETE THIS INFORMATION AND RETURN IMMEDIATELY UPON INSTALLATION TO:

Robbins Instruments, Inc.

2 North Passaic Avenue

Chatham, NJ 07928

U.S.A.

Tel. - 1-800-206-8649

E-mail - robbins@nac.net

